

MIG Specialist Datasets: Servelec Rio

Information Sheet

Product overview

The Servelec Rio dataset will provide you with a real time view of community, mental and child health data from the Servelec Rio system, using the Rio Smartview interface and is designed to provide clinicians with a more comprehensive view of a patient's medical history.

Features and benefits

The Servelec Rio datasets are available for the following categories of information as an HTML view:

- Mental Health
- Child Health
- Community Health

Please note: Each dataset is a separate product please see the content tables for more details on what is included.

Faster, improved decisions

Real-time data ensures that clinical decisions are based on up-to-date information. This saves time and effort for the clinician and leads to more satisfying encounters because time is not spent filling in the gaps. It also means that insufficient data is not the reason for any follow up appointments.

Patients tell their story once

Sharing mental health data with the GP or approved third party care organisations ensures care is better co-ordinated which improves patient satisfaction and safety.

Improves safety of clinicians and patients

By having a complete picture of a patients' mental health, clinicians are better prepared for challenging situations. It also supports safeguarding work.

Seamlessly integrated with consuming system

Data can be viewed within the consuming system with a single sign-on, this saves duplication of effort and errors in patient data management.

Our portfolio of Specialist Datasets provide additional feeds of real-time patient information and can be used alongside the Detailed Care Record (DCR). External datasets can also feed back into the primary care record.

Our current datasets include:

- Adult Social Care from Liquid Logic
- Community, Mental and Child Health Dataset from Servelec Rio
- Acute Dataset from Teleologic
- EMIS Journal View - last 12 months of Primary and Community Care encounters (EMIS only)
- Electronic Palliative Care Coordination Systems (EPaCCs)
- Long term conditions and crisis care
- Special Patient Notes.

Please check out our [website](#) for more detail on our Specialist Datasets and solutions.



Case Study

Digital Mental Health in Kent

Healthcare Gateway has provided health and care organisations access to real-time patient data for the past 10 years to enable better, more efficient patient care. Bi-directional feeds of real-time patient data supports healthcare professionals in making informed decisions, reducing admin time, resulting in quicker discharge times.

Mental health is a key focus in the NHS long term plan. Interoperability via the MIG narrows the divide between health and care services, helping them to become more joined up and coordinated in the way they provide care. Read the case study [here](#).



“Having mental health information at your fingertips not only saves time but also improves clinical safety by helping GPs make more informed decisions.”

Dr Balachandran, clinical IT lead at NHS Kent and Medway CCG.

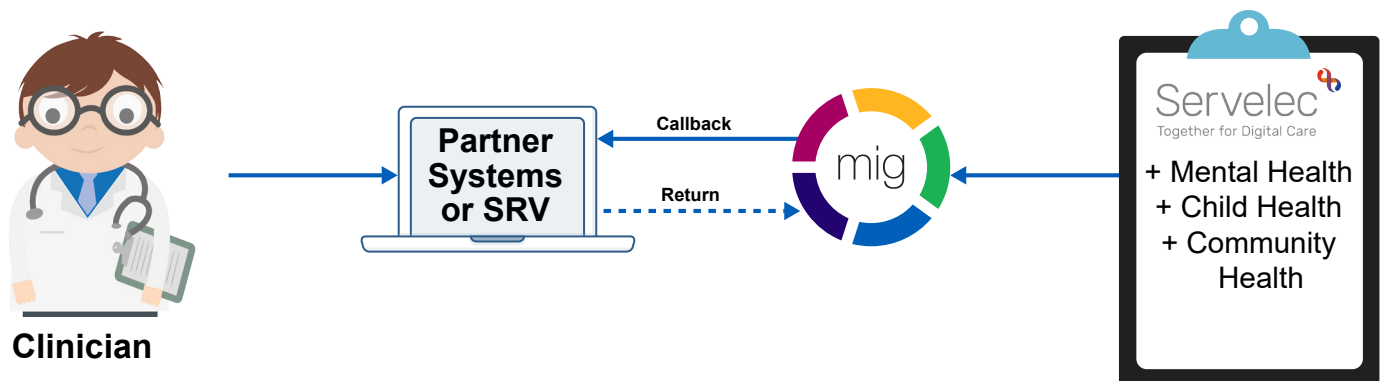


“Patients’ under mental health care have complex medications that can change frequently I can now verify medications instantly and get the dose right. We can make informed decisions, faster and most importantly it’s clinically safer.”

Dr Tim Chan, Whitstable Medical Practice, Kent.



How does it work?



Dataset contents

A summary of what each of the datasets includes is detailed here:

Dataset Mental Health subtabs

- Open Referrals
- Recent Progress Notes
- Future Appointments
- Mental Health Act Status
- Inpatient Events
- CPA
- Care Plan
- Other Professional Contacts
- Other Contacts
- Needs
- Views
- Client Views
- Staying Well Plan
- PROM
- Risk Summary
- Risk Event Log
- Core – Presenting Problem for Referral
- Core – Background History

Dataset Community subtabs

- Demographics
- Admission Details
- Medicines Reconciliation
- Referrals
- Medical Progress Notes
- VTE Outcome
- Documents

Dataset Child Health subtabs

- Demographics
- Birth Details
- Open Referrals
- Recent Progress Notes
- Care Plan
- Future Appointments
- Risks and Alerts
- Allergies and Adverse Reactions
- Recent Assessments
- Health Reviews
- Immunisations
- Screening Tests



What next?

We offer a fully managed service which is tailored to your organisation with dedicated teams to support you.

Set-up

Our team of experienced PRINCE2 qualified project managers will support the integration process and work with your team to ensure the integration runs smoothly.

Dependencies

There are a number of variables that must be in place to utilise the dataset:

- Sharing agreements in place
- Consuming system accredited for Service Discovery Locator and DCRv2
- HSCN/N3 connection
- Rio Smart View required.

If you would like to view this data within the EMIS Web frame, you would also need the MIG GP Consuming Portal to allow the views. Please get in touch to find out more about this package.

Cost

To find out how we can tailor a package for you, call 0845 601 2642 or [contact us](#).

Our website is the best place to find out about our products and services.
[Click here.](#)



0845 601 2642

[Get in touch](#)

[Email us](#)

Disclaimer

No part of this document may be sold, hired, reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying, recording and information storage and retrieval systems for any other purpose than the purchaser's use without the express written permission of Healthcare Gateway.

Contact information

Unit 3 Rawdon Park, Green Lane, Rawdon, Leeds, LS19 7BA
enquiries@healthcaregateway.co.uk
www.healthcaregateway.co.uk
0845 601 2642